СНАМСЕ

# This week at the UK regulators

# Thirty second guide: The week in overview

In a week without significant concluded enforcement outcomes, the FCA has reported back on its review of access to insurance and has issued separate updates on the work it is carrying out alongside the UK Government in preparation for Brexit and on its strategic review of business banking models. The FCA has issued consultation papers on proposed changes to complaints handling rules to encompass payment service providers in cases involving authorised push payment fraud and on proposed measures emerging from its Retirement Outcomes Review. The PRA has published finalised rules and updated guidance relating to the large exposures framework.

Further afield, the Hong Kong Securities and Futures Commission has published statistics illustrating the increase in the numbers of cases pursued as part of its early intervention enforcement policy.

### **Enforcement notices**

In separate cases, the FCA has cancelled the permissions granted to the following firms and individuals. In all cases, the cancellations were imposed for failures to be open and cooperative with the FCA.

- Mr Ian Murray
- Mr Gary Lea Whitlock
- Col Smith Car Sales
- Uvenco Limited
- Ms Danielle Ambrose
- JMS Vehicle Leasing Ltd
- Cars by John Munro Ltd

https://www.fca.org.uk/publication/final-notices/ian-murray-2018.pdf

https://www.fca.org.uk/publication/final-notices/gary-leawhitlock-2018.pdf

https://www.fca.org.uk/publication/final-notices/col-smithcar-sales-2018.pdf

https://www.fca.org.uk/publication/final-notices/uvencolimited-2018.pdf

https://www.fca.org.uk/publication/final-notices/danielleambrose-final-notice-2018.pdf

https://www.fca.org.uk/publication/final-notices/jms-vehicleleasing-ltd-final-notice-2018.pdf

https://www.fca.org.uk/publication/final-notices/cars-byjohn-munro-ltd-final-notice-2018.pdf

### FCA reports back on access to insurance

In June 2017, the FCA published a call for inputs seeking views on access to insurance. It has now reported back on the views it received during that exercise. The feedback reveals that it has found a general lack of understanding amongst consumers and firms, a lack of transparency and insufficient quality information available to consumers in relation to insurance terms and details, particularly for those consumers with pre-existing medical conditions. The FCA has indicated that it is concerned that consumers will experience difficulties accessing specialist travel insurance markets, but has stated that it will work together with key industry stakeholders to create a new service redirecting customers to specialist providers.

https://www.fca.org.uk/news/press-releases/fca-challengesindustry-improve-access-insurance-people-pre-existingmedical-conditions

# FCA publishes update on its strategic review of banking business models

On 27 June, the FCA published an update on its Strategic Review of Retail Banking Business Models, which included a review of how personal current accounts are paid for. In particular, the review confirmed that consumers typically turn to their current bank in the first instance for financial products other than personal current accounts, giving the banks a considerable competitive advantage.

The FCA has now elaborated on its initial findings, identifying that major banks have retained market share in recent years largely as the result of extensive branch networks and personal current accounts, which have yielded specific benefits including a funding cost advantage, significant additional income from fees and charges (in particular from overdraft charges) and the ability to cross-sell. It has indicated that it now intends to continue its review by looking at the impact of future change scenarios on business models and consumers. The FCA has invited responses to the update and its proposals by 7 September 2018.

https://www.fca.org.uk/news/press-releases/fca-publishesupdate-wide-ranging-review-retail-banking-sector

### FCA's role in preparing for Brexit

On 27 June, the FCA released a statement providing an update on the work it is doing to prepare for Brexit. In its statement, it confirmed that it is continuing to plan for a range of factual scenarios and will be working in parallel with the legislative changes being made by the UK Government to update its Handbook and onshore binding technical standards as necessary. It has indicated that it intends to consult on amending binding technical standards and the Handbook in Autumn 2018, but that the timing and content of the consultation is dependent on the overall progress of legislative preparations for Brexit, which are being handled by HM Treasury.

The FCA has confirmed that many of its priorities identified in, for example, its Business Plan, will be unaffected by its Brexit preparations (such as its High-Cost Credit Review and implementation of the extended Senior Managers and Certification Regime) but that the timing of some others (such as its work on illiquid assets and the remit of Independent Governance Committees) may be affected.

It has stated that it will consult as necessary on the temporary permissions regime announced by the UK Government as the means by which EEA firms will be able to continue to operate in the UK for a time-limited period after the UK has left the EU if no deal is reached.

https://www.fca.org.uk/news/statements/fca-role-preparingfor-brexit

| FCA warning | S |
|-------------|---|
|-------------|---|

| Name of firm                    | Date of warning | Details                                                                                                                     |
|---------------------------------|-----------------|-----------------------------------------------------------------------------------------------------------------------------|
| Greenwood Capital<br>Management | 26.06.2018      | Clone of Authorised Firm<br>https://www.fca.org.uk/news/warnings/greenwood-capital-<br>management-clone-fca-authorised-firm |
| BlueCrest Capital UK Ltd        | 26.06.2018      | Clone of Authorised Firm<br>https://www.fca.org.uk/news/warnings/bluecrest-capital-uk-<br>ltd-clone-fca-authorised-firm     |
| Evefx                           | 26.06.2018      | Clone of Authorised Firm<br>https://www.fca.org.uk/news/warnings/evefx-clone-fca-<br>authorised-firm                        |
| Prime Coins Trading             | 26.06.2018      | Unauthorised Firm<br>https://www.fca.org.uk/news/warnings/prime-coins-trading                                               |

| CFD Corporate                        | 26.06.2018 | Unauthorised Firm<br>https://www.fca.org.uk/news/warnings/cfd-corporate                                            |  |
|--------------------------------------|------------|--------------------------------------------------------------------------------------------------------------------|--|
| Crown Finance                        | 27.06.2018 | Clone of Authorised Firm<br>https://www.fca.org.uk/news/warnings/crown-finance-clone-<br>fca-authorised-firm       |  |
| Everett Capital Partners             | 27.06.2018 | Unauthorised Firm<br>https://www.fca.org.uk/news/warnings/everett-capital-<br>partners                             |  |
| CFD Royal                            | 28.06.2018 | Clone of Authorised Firm<br>https://www.fca.org.uk/news/warnings/cfd-royal-clone-fca-<br>authorised-firm           |  |
| Nomura and Partners                  | 28.06.2018 | Clone of Authorised Firm<br>https://www.fca.org.uk/news/warnings/nomura-and-partners-<br>clone                     |  |
| UK Loans Ltd                         | 28.06.2018 | Unauthorised Firm<br>https://www.fca.org.uk/news/warnings/uk-loans-ltd                                             |  |
| Central Trust                        | 02.07.2018 | Clone of Authorised Firm<br>https://www.fca.org.uk/news/warnings/central-trust-clone-<br>clone-fca-authorised-firm |  |
| World Class Group Consultants<br>Inc | 02.07.2018 | Unauthorised Firm<br>https://www.fca.org.uk/news/warnings/world-class-group-<br>consultants-inc                    |  |

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## Policy developments

|                        | FCA                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                 |             | PRA |  |
|------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------|-------------|-----|--|
| Proposed developments  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                 |             |     |  |
|                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Deadline for                                                                                    | r responses |     |  |
| Consultation<br>papers | On 27 June 2018, the FCA set out<br>proposed changes to its<br>complaints handling rules to<br>reduce the harm experienced by<br>victims of authorised push<br>payment (APP) fraud (CP18/16).<br>These measures include requiring<br>payment service providers (PSPs)<br>to handle complaints about<br>alleged fraud relating to funds<br>they have received as a result of<br>APPs in line with the DISP<br>sourcebook and allowing eligible<br>complainants access to Financial<br>Ombudsman Service.<br>https://www.fca.org.uk/publication<br>s/consultation-papers/cp18-16-<br>authorised-push-payment-fraud-<br>extending-jurisdiction-financial-<br>ombudsman-service | 26 September<br>2018                                                                            |             |     |  |
|                        | On 28 June 2018, the FCA set out<br>proposed package of remedies<br>from the Retirement Outcomes<br>Review. (CP18/17), with the aim<br>of balancing protecting consumer<br>interests and increasing market<br>competition with allowing the<br>market to develop and innovate<br>further.<br>Key measures include i) "wake-<br>up" packs prior to consumers<br>accessing their pension savings,<br>ii) providers offering "investment<br>pathways" to consumers at the<br>point of entering drawdown or<br>buying an annuity; and iii)<br>providers sending information to                                                                                                  | 9 August 2018<br>(questions 1-<br>33 and 47-49)<br>6 September<br>2018<br>(questions 34-<br>46) |             |     |  |

| their customers in drawdown<br>annually, whether or not the<br>currently drawing an income<br>their pot. | y are      |  |
|----------------------------------------------------------------------------------------------------------|------------|--|
| https://www.fca.org.uk/publi<br>s/consultation-papers/cp18-<br>retirement-outcomes-review                | <u>17-</u> |  |

|                      | Finalised Policy and guidance                                                                                                                                                                                                                                                      |             |                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |  |  |
|----------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|-------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|--|
|                      |                                                                                                                                                                                                                                                                                    | Implementat | on/effective date |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |  |  |
| Policy<br>statements | On 29 June 2018, the FCA<br>provided a policy statement which<br>concludes the FCA's review of the<br>regulatory fees regime for the<br>Payment Systems Regulator<br>(PSR) (PS18/12).<br>https://www.fca.org.uk/publication<br>s/policy-statements/ps18-12-psr-<br>regulatory-fees | 2018/2019   | 28 June 2019      | <ul> <li>On 28 June 2018, the PRA<br/>provided a policy statement<br/>(PS13/18) with responses to<br/>Consultation Paper (CP7/18)<br/>'Regulated fees and levies: rates<br/>proposals 2018/19'. The PS<br/>provides:</li> <li>final fee rates and rules<br/>to recover the PRA's<br/>Annual Funding<br/>Requirement (AFR) for<br/>the financial period 1<br/>March 2018 to 28<br/>February 2019;</li> <li>ring-fencing<br/>implementation fee<br/>(RFIF) for the financial<br/>period 1 March 2018 to<br/>28 February 2019; and</li> <li>final rules to implement<br/>changes to the Fees part<br/>of the rulebook<br/>(Appendix).</li> <li>This applies to firms currently<br/>paying PRA fees or expecting to<br/>do so within the 2018/19 fee year.</li> <li>https://www.bankofengland.co.uk/<br/>prudential-<br/>regulation/publication/2018/regula<br/>ted-fees-and-levies-rates-<br/>proposals-2018-19</li> </ul> |  |  |

|                          |  | I            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|--------------------------|--|--------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                          |  | 29 June 2019 | On 28 June 2018, the PRA<br>provided a policy statement<br>(PS14/18) responding to<br>Consultation Paper (CP20/17)<br>'Changes to the PRA's large<br>exposures framework'. The PS<br>provides updates to:<br>• PRA rules on Large<br>Exposures and<br>Regulatory Reporting<br>(Appendix 1);<br>• Supervisory Statement<br>(SS) 16/13 'Large<br>exposures' (Appendix 2);<br>and<br>• SS34/15 'Guidelines for<br>completing regulatory<br>reports' (Appendix 3).                                                              |
|                          |  |              | nttps://www.bankolengland.co.uk/<br>prudential-<br>regulation/publication/2017/chang<br>es-to-the-pras-large-exposures-<br>framework                                                                                                                                                                                                                                                                                                                                                                                        |
| Supervisory<br>Statement |  | 29 June 2019 | The PRA has updated is<br>supervisory statement (SS16/13)<br>was updated following publication<br>of Policy Statement 14/18<br>'Changes to the PRA's large<br>exposures framework' (see<br>above). Specifically, Paragraph<br>1.1 has been updated to include<br>reference to the resolution<br>exemption. It also provides<br>additional guidance to firms on<br>CUG and NCLEG permissions.<br><u>https://www.bankofengland.co.uk/</u><br><u>prudential-</u><br><u>regulation/publication/2013/large-<br/>exposures-ss</u> |
|                          |  | 29 June 2019 | The PRA has updated SS34/15<br>following Policy Statement 14/18<br>(see above) 'Changes to the<br>PRA's large exposures<br>framework' to remove the<br>requirement to submit data item                                                                                                                                                                                                                                                                                                                                      |

|  |  | FSA018.                                                                                                                                |
|--|--|----------------------------------------------------------------------------------------------------------------------------------------|
|  |  | https://www.bankofengland.co.uk/<br>prudential-<br>regulation/publication/2015/guidel<br>ines-for-completing-regulatory-<br>reports-ss |

# **Further Afield**

# Hong Kong regulator lauds early intervention policy

The Hong Kong Securities and Futures Commission (SFC) has published its Annual Report for 2017-18. Amongst the enforcement highlights noted, the SFC has indicated that it conducted 301 on-site inspections of intermediaries, made 8,461 requests for trading and account records from intermediaries as a result of market surveillance and took disciplinary action against 31 licensed corporations and individuals with total fines amounting to HK\$483 million. It has held these statistics up as examples of its policy of early enforcement intervention in action. The number of licensees and registrants increased to 44,358 while the number of licensed corporations rose to 2,702, both record highs.

https://www.sfc.hk/web/EN/published-resources/corporatepublications/annual-reports/

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