

This week at the UK regulators

Thirty second guide: The week in overview

In a week without significant enforcement developments, the FCA released an interim report in its Mortgage Market Study, identifying that the market is generally working well but that there is room for more innovation. Unlikely as it may seem, the other main development emerging from the FCA last week featured present day and 1990s daytime television personalities dispensing advice to consumers on how to make sure they do not miss out on their chance to claim compensation for mis-sold payment protection insurance.

In policy developments, the FCA released a consultation paper on funding arrangements for the Financial Services Compensation Scheme.

Enforcement notices

In separate cases, the FCA has cancelled the permissions of the following firms and individuals operating in the consumer credit sector for failures to be open and cooperative.

- Marcel Rochester (1 May)
- Rock & Co. Granite Limited (2 May)
- Sophie Clements t/a Essex Approved Cars (2 May)
- William Parish (2 May)

<https://www.fca.org.uk/publication/final-notice/marcel-rochester-2018.pdf>

<https://www.fca.org.uk/publication/final-notice/rock-and-co-granite-limited-2018.pdf>

<https://www.fca.org.uk/publication/final-notice/sophie-clements-2018.pdf>

<https://www.fca.org.uk/publication/final-notice/william-parish-2018.pdf>

FCA calls for more innovation in the mortgage market

In its interim report published on 4 May as part of the Mortgage Market Study, the FCA has found that competition in the mortgage market is working well for many customers, but that there are ways in which it may be made easier for them to compare products and find the best deal. It found that there were high levels of choice and consumer engagement and that over three quarters of

customers switched to a new deal within six months of moving onto a reversion rate. It also reports though that there are a number of barriers to customers being able to be confident at an early stage about which products they qualify for and to compare the costs of those products and the brokers offering them. The FCA has also found that there is scope for greater innovation in the way mortgages and that a significant number of longstanding customers would benefit from switching away from a reversion rate but are not able to do so.

The final version of the report is expected in winter 2018.

<https://www.fca.org.uk/publication/market-studies/ms16-2-2-interim-report.pdf>

Countdown to PPI deadline: FCA seeks to motivate customers

Building on its already high profile advertising campaign featuring Arnold Schwarzenegger, the FCA has enlisted the assistance of Countdown presenter Rachel Riley and 1990s celebrity Mr Motivator to encourage consumers to put checking if they are eligible for compensation for mis-sold payment protection insurance on their to-do list. It has commissioned research showing that the average UK household has 33 items on its to do list every week. It has published handy hints to consumers about how to manage their to-do lists and get round to checking if they may be entitled to compensation in time for the deadline of 29 August 2019.

<https://www.fca.org.uk/news/press-releases/do-list-tension-uk-households-face-average-33-tasks-week>

FCA warnings

Name of firm	Date of warning	Details
Marc Hermann Wealth Management	1 May 2018	Clone of authorised firm
Finance Lenders	1 May 2018	Unauthorised firm
Jabac Finances Limited	4 May 2018	Clone of authorised firm
Quality Lending Service	4 May 2018	Unauthorised firm
Littinvest / Explatinum Ltd	8 May 2018	Unauthorised firm
SafeInvest	8 May 2018	Unauthorised firm

Policy developments

FCA				PRA	
Proposed developments					
		Deadline for responses			
Consultation papers	On 1 May, the FCA published a consultation paper (CP 18/11) on proposed final rules relating to the way in which the Financial Services Compensation Scheme is funded. Specifically, the paper sets out proposed changes to professional indemnity insurance requirements for personal investment firms.	1 August 2018			

	https://www.fca.org.uk/publication/consultation/cp18-11.pdf			
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