

The Clifford Chance Academy

Number of business skills training courses*

Region	2014/15	2013/14	2012/13	2011/12	2010/11
Americas	26	17	31	40	30
Asia Pacific	75	85	81	67	58
MEA	25	42	31	37	42
CE	179	186	224	228	209
UK	202	236	222	266	240
GSSC	127	142	179	230	212
Virtual Classroom	4	11	19	23	11
Total	638	719	787	891	802

Participant rating of Academy courses

Average Satisfaction Score	2014/15	2013/14	2012/13	2011/12	2010/11
(out of 5)	4.7	4.7	4.6	4.6	4.6

Number of participants in global Academy courses

	2014/15	2013/14	2012/13	2011/12	2010/11
Lawyers/fee earners	2,973	3,491	3,563	3,800	2,881
BS/non fee earners	1,168	1,330	1,167	1,327	1,763

Participant Training Hours Online training

	2014/15	2013/14	2012/13
Elearning**	17,492	9,915	8,701
Training videos***	18,898	13,212	9,755
Total	36,390	23,127	18,456

FTE per FY

	2014/15	2013/14	2012/13
Total	5,747	5,697	5,782

* Academy + Local (classroom + remote)

** Academy elearning courses + 'Talking Heads' knowledge sharing videos (number of hrs viewed) + external webbased licences (hrs spent online)

*** figures from David Adams (PA developed videos), number of hours viewed – LEGAL TRAINING

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Average Hours of Training per FTE per training type

	2014/15	2013/14	2012/13
Elearning**	3.04	1.74	1.50
Training videos***	3.29	2.32	1.69
Total	6.33	4.06	3.19

Number of legal skills training courses*

	2014/15	2013/14	2012/13	2011/12	2010/11
Total number of courses	917	996	1,046	1,162	1,148

Number of new business skills courses

	2014/15	2013/14	2012/13	2011/12	2010/11
Total number of courses	3	8	6	6	9

Average hours of training by gender (fee earner) NB

	2014/15	2013/14	2012/13	2011/12	2010/11
Male	7.06	7.68	8.01	N/A	N/A
Female	7.67	8.90	8.72	N/A	N/A

Average hours of training by gender (business services) NB

	2014/15	2013/14	2012/13	2011/12	2010/11
Male	2.43	3.22	5.19	N/A	N/A
Female	2.40	2.70	2.64	N/A	N/A

Average hours of training by job type NB

	2014/15	2013/14	2012/13	2011/12	2010/11
Lawyers/fee earners	7.32	8.13	8.39	9.04	7.74
BS/non fee earners	2.41	2.99	3.32	2.62	3.06

Number of classroom courses****

	2014/15	2013/14	2012/13	2011/12	2010/11
Total number of courses	1,551	1,704	1,814	2,023	1,935

** Academy elearning courses + 'Talking Heads' knowledge sharing videos (number of hrs viewed) + external webbased licences (hrs spent online)

*** figures from David Adams (PA developed videos), number of hours viewed – LEGAL TRAINING

**** Academy + Local (business skills + legal) NB excluding remote

NB Global Academy classroom + remote (instructor led)