THE CLIFFORD CHANCE ACADEMY

NUMBER OF BUSINESS SKILLS TRAINING COURSES*									
REGION	2015/16	2014/15	2013/14	2012/13	2011/12	2010/11			
Americas	39	26	17	31	40	30			
Asia Pacific	69	75	85	81	67	58			
MEA	26	25	42	31	37	42			
CE	152	179	186	224	228	209			
UK	202	202	236	222	266	240			
GSSC	77	127	142	179	230	212			
Virtual Classroom	1	4	11	19	23	11			
Total	566	638	719	787	891	802			

PARTICIPANT RATING OF ACADEMY COU	IRSES					
AVERAGE SATISFACTION SCORE	2015/16	2014/15	2013/14	2012/13	2011/12	2010/11
(Out of 5)	4.7	4.7	4.7	4.6	4.6	4.6

NUMBER OF PARTICIPANTS IN GLOBAL ACADEMY COURSES								
	2015/16	2014/15	2013/14	2012/13	2011/12	2010/11		
Lawyers/ fee earners	3,084	2,973	3,491	3,563	3,800	2,881		
BS/ non fee earners	920	1,168	1,330	1,167	1,327	1,763		

PARTIPANT TRAINING HOURS ONLINE TRAINING				
	2015/16	2014/15	2013/14	2012/13
Elearning**	9,359	17,492	9,915	8,701
Training videos***	11,700	18,898	13,212	9,755
Total	21,059	36,390	23,127	18,456

FTE PER FY				
	2015/16	2014/15	2013/14	2012/13
Total	5,773	5,747	5,697	5,782

AVERAGE HOURS OF TRAINING PER FTE PER TRAINING TYPE								
	2015/16	2014/15	2013/14	2012/13				
Elearning**	1.62	3.04	1.74	1.50				
Training videos***	2.03	3.29	2.32	1.69				
Total	3.65	6.33	4.06	3.19				

^{*} Academy + Local (classroom + remote)

^{**} Academy elearning courses + 'Talking Heads' knowledge sharing videos (number of hrs viewed) + external webbased licences (hrs spent online)

 $^{^{\}star\star\star}$ figures from David Adams (PA developed videos), number of hours viewed – LEGAL TRAINING

THE CLIFFORD CHANCE ACADEMY

TOTAL NUMBER OF LEGAL SKILLS TRAINING COURSES*							
	2015/16	2014/15	2013/14	2012/13	2011/12	2010/11	
Total number of courses	1,016	917	996	1,046	1,162	1,148	

NUMBER OF NEW BUSINESS SKILLS COL	JRSES					
	2015/16	2014/15	2013/14	2012/13	2011/12	2010/11
Total number of courses	14	3	8	6	6	9

AVERAGE HOURS OF TRAINING BY GENDER (FEE EARNER) NB								
	2015/16	2014/15	2013/14	2012/13	2011/12	2010/11		
Male	7.29	7.06	7.68	8.01	n.a.	n.a.		
Female	6.64	7.67	8.90	8.72	n.a.	n.a.		

AVERAGE HOURS OF TRAINING BY GENE	ER (BU	SINESS	SERVIC	ES) NB		
	2015/16	2014/15	2013/14	2012/13	2011/12	2010/11
Male	1.44	2.43	3.22	5.19	n.a.	n.a.
Female	1.84	2.40	2.70	2.64	n.a.	n.a.

AVERAGE HOURS OF TRAINING BY JOB TYPE NB								
	2015/16	2014/15	2013/14	2012/13	2011/12	2010/11		
Lawyers/fee earners	6.59	7.32	8.13	8.39	9.04	7.74		
BS/ non fee earners	1.59	2.41	2.99	3.32	2.62	3.06		

Total number of courses	1,581	1,551	1,704	1,814	2,023	1,935
	2015/16	2014/15	2013/14	2012/13	2011/12	2010/11
NUMBER OF CLASSROOM COURSES****						

NB Global Academy classroom + remote (instructor led)

^{*} Academy + Local (classroom + remote)

 $^{^{\}star\star\star}$ figures from David Adams (PA developed videos), number of hours viewed – LEGAL TRAINING

^{****} Academy + Local (business skills + legal) NB excluding remote